



## Tranquil Parks Privacy Policy

Tranquil Parks Limited ("We") are committed to protecting and respecting your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting [www.tranquilparks.co.uk](http://www.tranquilparks.co.uk) and by providing personal data to us, you are accepting and consenting to the practices described in this policy.

### Information we may collect from you

We may collect and process the information you give us. This may arise from you filling in forms on our site [www.tranquilparks.co.uk](http://www.tranquilparks.co.uk) (**our site**), by taking part in a draw, by corresponding with us by phone, e-mail or in writing, or by providing your information when visiting our stand at an exhibition. This also includes information you provide when you change/update your personal details, contact preferences etc. The information you give us may include your name, address, e-mail address and phone number.

### How we use the information

We use information you give to us, providing that you have given us the necessary consent, to provide you with:

- Information about Tranquil Parks and its members.
- Information about goods, services and events that may be of interest to you
- Notifications about changes to Tranquil Parks
- News and updates about Tranquil Parks

We will not share your data with third parties for marketing purposes.

### Where we store your personal data

The data that we collect from you is stored within the European Economic Area ("EEA"). It is kept with an online service provider and we will take reasonable steps to ensure that your data is kept secure and in accordance with this privacy policy.

Please be aware that the transmission of information via the internet can never be completely secure. Although we will do our best to protect your personal data, any transmission is at your own risk. Once we have received your information, we will try to prevent unauthorised access.

### Your rights

You have the right to ask us not to process your personal data for marketing purposes. We will always inform you (before collecting your data) if we intend to use your data for such purposes. You can exercise your right to prevent such processing by not checking the necessary boxes to give such consent on the forms we use to collect your data.

Our website contains links to and from the websites of our member parks and other product or service providers. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

You have the right to access information held about you. If you want to access the information we hold about you, verify, update or amend your personal data or preferences, please use the contact details below to make a request. Provision, verification, updating or amendment of personal data will take place within 28 days of your request.

### Contact

Tranquil Parks, Daisy Bank Touring and Caravan Park, Montgomery, Powys, Wales SY15 6EB, Tel: 01588 620471 or email: <mailto:marketing@tranquilparks.co.uk>.

### Changes to our Privacy Policy

Any changes we may make to our privacy policy in the future will be posted on this page and, if appropriate, you will be notified by e-mail.

*Updated April 2018*